



Welcome to our house 'Villa le Caroux'

Dear guest,

We appreciate you've chosen our house for your holiday. To facilitate your stay please find our house rules and other important information about our house on the following pages. If you have other questions you can directly contact Novasol. We sincerely appreciate your suggestions.

This house has been built and decorated with lots of passion by our father (in law). It contains precious Japanese art. We much appreciate you treating it with respect

Our house is named after the rough mountain range "le Caroux" behind our house. A great place to discover and enjoy.



We wish you a very pleasant stay!
Alphons Stetter and Anouk Versteegden

House rules



Barbecue

- Only use charcoal on the barbecue.
- Clean the barbecue after you've used it (equipment to do so is located below the barbecue).
- Do not throw ashes in the garden or nature due to the high risk of fire

Blinds

All blinds and doors have to be closed and locked at the end of your stay.

Consumables

Upon arrival you will find toilet paper, hand soap, tissues and several detergents. If you use the last, please take care of buying new for the next guests.

Damage to inventory or furniture

In case you find something damaged upon your arrival, please report this directly to Novasol.

If something is damaged or broken during your stay, this can happen. But please report this to Novasol as well in order to get this fixed and next guests do not find unpleasant surprises.

Unfortunately it often happens that we find broken goods or damages to the house when we arrive after the renting season, these damages are then not reported to Novasol. These are very unpleasant surprises. Especially because Novasol could have solved them directly during the renting season. In case damages are found after your departure, which you have not reported yourself, we unfortunately have to charge you for this.

Dishwasher

Please rinse the dishes before placing them in the dishwasher, otherwise you might choke the filter and the dishes cannot be cleaned very well. You find detergent and rinse aid below the sink. Please refill the last one if the glasses turn a bit mat. If you use the last, please take care of buying new.

Garden furniture

The pillows are lying on a shelf above the coat rack.

The parasol is standing below the carport underneath a cover.

All items have to be returned to their location upon our departure (cover and tighten the parasol and place it back in the parasol base).

During strong wind, storm or rain you have to fold the parasol and get it out of the rain.

Damages will be charged upon you.

Smoking

Smoking is not allowed in the house. We request you to smoke outside, when you do: use an ashtray (on the shelf in the scullery). Please do not throw stubs in the garden !!

Garden spray unit

This is automatically programmed. It is not allowed to touch (neither change) the control unit.

Swimming pool

The pool and cover are very expensive, please treat it accordingly. Any damages will be charged upon you. You have to cover the pool before you leave. Instructions how to do that can be found on www.stetter.nl under 'Facilities'.

Television/audio equipment

In case of technical malfunction please contact Novasol. Do not try to fix technical problems yourself. Because we have a satellite receiver it can be influenced by atmospheric disturbances (thunderstorms). If the receiver fails, try to switch it off and on (sometimes you need to do this a few times).

Washing machine and dryer

The washing machine and dryer CANNOT be used at the same time, the electricity system will close down. Please clean the fluff filter and empty the water tank (left top) after usage and be sure to do this before your departure. There is a water tap on the left of the washing machine, open this before usage and be sure to close this tap upon your departure.

Wifi

Network: NEUF_39D0 or NEUF_39D0-ext

Password : 8649002867.

Wood stove

Please clean the wood stove in the living room before departure.

Finally a last request: please put everything you have used back where you took it from (undamaged and clean).

General information



Blinds

The blinds of windows and doors can only be opened from the inside of the house. We advise you, especially in the high season, to keep windows and doors closed as much as possible to keep the house cool. If you wish you can use the insect screens. All blinds have to be closed at the end of your stay.

Bookshelf

In the bookshelf you can find books in various languages (Dutch, French & English). There are also some games. Please put them back after usage without damages.

Dishwasher

Please rinse the dishes before placing them in the dishwasher, otherwise you might choke the filter and the dishes will not be cleaned well. You find detergent below the sink. If you use the last, please take care of buying new.

The most common used program is the dailywash-program. Please turn the button on this program (3rd from above) before switching on the machine. The program starts after a beep in a few seconds. When the program is finished you hear two short beeps and the most right little green light (of the 4 lights on the display) starts blinking.

Do not open the dishwasher before the program is finished. The machine needs a reset if you have opened the machine before the program is finished. This is done by pressing the reset button until you hear some beeps.

Door handle backdoor

The backdoor (kitchen) is sometimes hard to lock. You have to move the handle upwards (sometimes quite firm) to be able to turn the key to lock the door.

Garbage containers

Garbage containers are located down on the street close to the D908. They are emptied several times per week. Please check the waste recycling card on the fridge. Glass containers can be found in the village f.i. down a the football field.

National holidays

On the following national holidays all shops are (can be) closed:

Sunday and Monday of Easter

1 May

8 May (Liberation WO2)

Thursday of ascension

Sunday and Monday of Pentecost

14 July (Republics day)

15 August ...

1 November

11 November (end WO1)

Locally the shops may have adapted opening hours.



Operating instructions for equipment

For almost all domestic equipment, an operating instruction manual is available. You can find this in a map in the small bookshelf beside the door or on our website www.stetter.nl (choose 'facilities').

Shopping

In the village (main street) you will find a bakery and a small supermarket within walking distance. The bakery is often closed on Monday. You can also buy bread at the supermarket (Epicerie). This is opened from Monday until Saturday from 09.00 – 12.00 hrs and from 16.00 – 19.30 hrs. Sunday from 09.00 – 12.30 hrs.

For the bigger shopping you will find the Lidl in Lamalou les Bains and a big Intermarché and Netto Discount in Bedarieux.

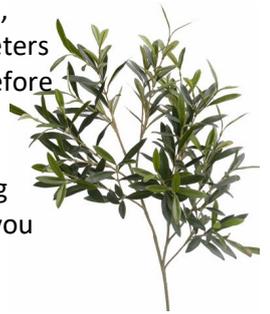
In the village we recently found a small biological bakery. This is located at 25, Grand Rue Veille and is called 'Le Maison du Ferment'. Opening days and hours: Monday, Wednesday and Saturday from 09.00 – 13.00 hrs.

Opening hours:

- Intermarché: Mon-Sat 08.30 – 19.00h, Sunday 08.30 – 13.00h
- Netto Discount: Mon-Sat 09.00 – 19.30, Sunday 09:00 – 12:30 hours
- Lidl: all days 08.30 – 19.30h, closed on Sunday

On Tuesday morning there is a market in Lamalou les Bains for local products and souvenirs.

Of course supermarkets sell mineral water. Le Poujol however has it's own source where you can get sparkling fresh cold water for free. Turn right in the village across the Town Hall, drive over the red hang-bridge and turn left at the end of the road. After about 200 meters you will find the source in the left shoulder of the road (take a small step down), just before the campsite 'Le Gatinié'. There is a small turnout on the left and right side of the road. In Herepian there is wine cooperation called 'Le Capimont' that sells nice wines for a reasonable price. Turn left on the round about in the centre of Herepian when coming from Lamalou les Bains. After about 200 meters just when you passed the old railroad you will find it on your left hand.



Swimmingpool

The swimming pool is checked and cleaned in the week prior to your stay, also if the house was not in use. During your stay the pool will be checked and cleaned by the mechanic of Novasol. You can remove small contaminations by using the net.

The pool has a massage unit . You can switch it on and off with the white button which is located at the top end of the pool, just above the water line.

The pool is equipped with lights. The switch is located at the right hand side of the pump unit.

Television/DVD/CD-player

The house is equipped with a Smart TV. It has access to internet, has an integrated satellite receiver (DVB-S) with Canal-digitaal smartcard. It also has access to French TV via DVB-T2 via an integrated receiver.

It can happen that other guests (French) have changed the source of the television to 'Antenne TV' , this is French television. In this case you have to switch back to the Source for the Astra Satellite by pressing the Source button and choosing 'Satelliet TV.

To protect our equipment from damage from thunderstorm, it ma be disconnected from the power and satellite dish. Plug in the white power plug left to the TV and plug in the white/blue plug into the areal connection on the right.

TV can be switched on via the remote control. Below you see a brief explanation, for more details we refer to the manual which is in the book shelf and available on our website www.stetter.nl (choose 'facilities'). Switching between satellite receiver, French TV and the DVD player, utilize the Sources button on the remote.

6 Remote control

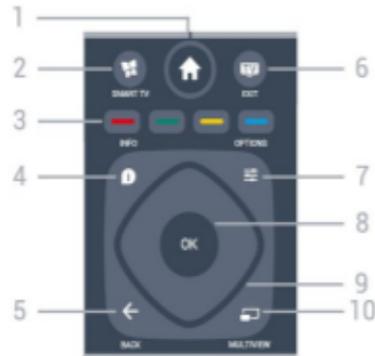
6.1 Key overview

Top



- 1 - Standby / On
To switch the TV on or back to Standby.
- 2 - Playback and Record
 - Play to playback
 - Pause to pause playback
 - Stop to stop playback
 - Rewind to rewind
 - Fast forward to go fast forward
 - Record to start recording
- 3 - Picture Format
To open or close the Picture Format menu.
- 4 - TV GUIDE
To open or close the TV Guide.
- 5 - Search
To open the searches page.
- 6 - Settings
To open the Settings menu.
- 7 - SOURCES
To open the Sources menu.
- 8 - LIST
To open or close the channel list.

Middle



- 1 - Home
To open the Home menu.
- 2 - SMART TV
To open the Smart TV start page.
- 3 - Colour keys
Direct selection of options. Blue key opens Help.
- 4 - INFO
To open or close programme info.
- 5 - BACK
To switch back to the previous channel you selected.
To close a menu without changing a setting.
To go back to the previous App/Internet page.
- 6 - EXIT
To switch back to watch TV. To stop an interactive TV application.
- 7 - OPTIONS
To open or close the Options menu.
- 8 - OK key
To confirm a selection or setting. To open the channel list while watching TV.
- 9 - Arrow / navigation keys
To navigate up, down, left or right.
- 10 - MULTIVIEW
To open an extra small screen.

Bottom



- 1 - **NETFLIX**
To open the Netflix App directly. With the TV switched on or from standby.
- 2 - **Volume**
To adjust the volume level.
- 3 - **Number keys**
To select a channel directly.
- 4 - **SUBTITLE**
To switch subtitles on, off or to show automatically.
- 5 - **Channel**
To switch to the next or previous channel in the channel list. To open the next or previous page in Text/Teletext. To start the next or previous chapter on a disc.
- 6 - **Mute**
To mute the sound or to restore it.
- 7 - **TEXT**
To open or close Text/Teletext.

6.2

IR sensor

The TV can receive commands from a remote control that uses IR (infrared) to send commands. If you use such a remote control, always make sure you point the remote control at the infrared sensor on the front of the TV.

▲ Warning

Do not put any objects in front of IR sensor of the TV, it may block the IR signal.

When the satellite tuner has been off-line for more than one month, it can be possible that the smartcard of Canaldigitaal has to be re-activated. We can do this for you using the cardcode 12857154036581. To be able to do this the satellite receiver has to be tuned on Dutch channel SBS6 If this happens, contact Novasol (you can also reach us by dialling 0031-402216244).

The house has a **DVD player**, use the Sources button on the TV remote to switch it to the DVD channel.

The **CD player** can be switched on using the power-button left to the small red light. The CD loader opens with the button on the right-hand below. Closing the loader and starting play happens via the CD button which is on the right hand to the CD loader. The available classical CD's can be used free of charge.

6.3

Batteries

If the TV does not react on a key press on the remote control, the batteries might be empty.

To replace the batteries, open the battery compartment on the back of the remote control.

- 1 - Slide the battery door in the direction shown by the arrow.
- 2 - Replace the old batteries with 2 type **AAA-RO3-1.5V** batteries. Make sure the + and the - ends of the batteries line up correctly.
- 3 - Reposition the battery door and slide it back until it clicks.

Remove the batteries if you are not using the remote control for a long time.

Safely dispose of your old batteries according to the end of use directions.

For more information, in **Help**, press the colour key **Keywords** and look up **End of use**.

6.4

Cleaning

Your remote control is treated with a scratch-resistant coating.

To clean the remote control, use a soft damp cloth. Never use substances such as alcohol, chemicals or household cleaners on the remote control.

Tourist information

We have gathered lots of tourist information for you. It is located in the magazine drawers in the small bookshelf. Please return anything you've used for the next guests. Additional information can be found on our website www.stetter.nl, choose English and select ' Visits'

Wifi

The house is equipped with an ADSL connection via SFR. Usage is included in the house rent. You can connect to it via a protected **Wifi connection**. When connecting you have to apply the following **password: 8649002867**. Network name (SSID = NEUF_39D0 or NEUF_39D0-ext). The last one is better to use outside near the pool.



